



To: Cornerstone Detention Products
In Regards to: Customer Service
From: DeWayne Bankson-Warden
SSGT Hughes-Asst Warden
Edgar Cowan-Maintenance Supervisor
Marshall County Sheriff Department

This letter is to inform Cornerstone Detention Products of there outstanding customer service. We at the Marshall County Sheriff Department have been using Cornerstone for over five years and the service they have provided has been a cut above. Cornerstone has not only provided professional customer service we have also found even if there is a problem in our ordering Cornerstone has absorbed the cost to enable us to receive our order without any delays. In short we would like to thank all the people at cornerstone for there hard work and dedication and for assisting us in ensuring our facility runs smoothly due to our orders being on time with a complete quantities and having people with great product knowledge to assist with ordering.

DeWayne Bankson Warden

A handwritten signature in cursive script, reading "DeWayne Bankson", written over a horizontal line.

Randy Hughes Assistant Warden

A handwritten signature in cursive script, reading "Sgt Randy Hughes", written over a horizontal line.

Edgar Cowan Maintenance Supervisor

A handwritten signature in cursive script, reading "Edgar L. Cowan", written over a horizontal line.
2/12/08